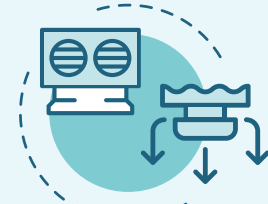


### Preventive Measures

#### Fresh Air Ventilation Systems



100% external fresh air is "double filtered" and supplied to each guest & crew cabin, and public areas, air onboard is always cleaner than that outside.



No re-circulation of air between cabins or within the ship. "Used" air is replaced by fresh air continuously.



High grade air filters and cooling coils thoroughly checked, cleaned and replaced to ensure healthy air quality.

### Preventive Measures

#### Crew Members Practices & Standards



Medical Centre Isolation Area staff related to suspected cases are required to:

- ◆ Designated crew may also wear appropriate Personal Protective Equipment (PPE) if required.
- ◆ Follow proper hand washing practices before and after work duty.
- ◆ Update personal health information daily.



- ◆ All Frontline crew are required to wear face masks.
- ◆ Housekeeping and F&B crew must wear disposable gloves.
- ◆ Adequate Personal Protective Equipment (face mask, eye protection, disposable gloves & disposal outer garment)
- ◆ All crew to use anti-bacterial hand soap for at least 20 sec to sanitize hands.



All crews have completed stringent quarantine requirements for health management.

### Preventive Measures

#### Medical Centre



2 Doctors including an Infection Control officer will be present on every sailing.



Isolated wards available in the Medical Centre and cabins can be converted into quarantine rooms if required.



Contaminated items and medical waste properly sealed and disposed according to health and safety guidelines.



Daily temperature checks.



Provide Training Workshops and pertinent information on health and safety preventive measures.



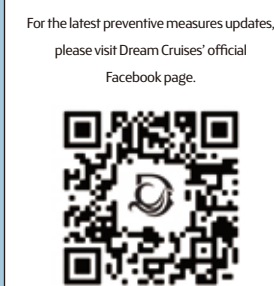
Reduction of crew movement.



Used face masks and protective equipment disposed at designated central collection points.



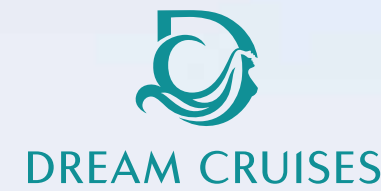
Medical equipment and waste bins cleaned, disinfected and washed twice daily with hospital grade disinfectant.



For the latest preventive measures updates, please visit Dream Cruises' official Facebook page.

All the mentioned preventive measures are derived from Dream Cruises' Outbreak Prevention and Response Plan, with supplementary updates from relevant shipping departments. Content may be modified in accordance to the local homeport and regional government authorities laws and preventive measures implemented by the respective countries. © Copyright 2020 by Dream Cruises. All rights reserved. Genting Cruise Lines and Dream Cruises reserved all rights to the final interpretation of these preventive measures. No part of this brochure may be reproduced or used in any means – graphics, electronic or event ideas, including but not limited to photocopying, recording, taping or information from storage and retrieval systems without prior written permission from Dream Cruises. Images are for reference only.

A MEMBER OF  
**GENTING CRUISE LINES**



## DREAM CRUISES CARES, CRUISE WITH CONFIDENCE

Dream Cruises' preventive measures to ensure a safe voyage



### DREAM CRUISES' COMMITMENT

Safeguarding the **health** and **safety** of our guests and crew is our utmost priority

Our ships are built in adherence to Nordic safety standards with **German Manufacturing 4.0**



### Preventive Measures

#### Embarkation and Disembarkation



Guests aged 7 & above will need to download TraceTogether APP or bring along the token. A MICE pod will be issued upon boarding.



Mandatory COVID-19 test prior to embarkation for guests aged 6 months & above.



Mandatory temperature screening and pre-boarding health declarations for all guests.



Infrared fever screening system at the ship gangway.



Higher frequency with increased levels of sanitization and disinfection at the ship gangway and passenger walkways.



Mandatory Online Check-In



Stringent checks for all embarking individuals including crew travel documents.



Additional waiting areas for cruise boarding & disembarkation (with staggered times).



Compliance with all local port and health authorities' regulations.

Preventive Measures  
Guest Accommodations



All guests are required to put on mask except when dining and engaging in sports activities.



Guests are to practice social distancing.

Preventive Measures  
Common Public Areas

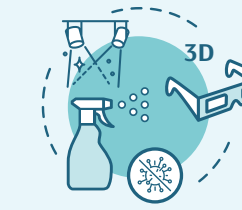


All public areas on board will undergo a two-tier sanitization process with thorough cleansing, fogging and wiping using hospital grade disinfectant.  
On-board Ship Venues and Cleaning Frequency:  
Elevators: Every 2 hours  
Public areas and facilities: 2 – 10 times daily  
Spa and amenities: Min 2 times daily  
Other Public Areas: To adjust disinfection frequency accordingly



Preventive Measures  
Food Hygiene Practices & Standards

Preventive Measures  
Entertainment and Recreational Activities



The theatre will be sanitized before and after each show; 3D glasses disinfected before and after guest usage (if applicable).



Cleaning and disinfection of all toys, games and Kids' Club facilities twice daily and/or after every use.



All duty-free shops and entertainment venues will be disinfected twice daily before and after service.



Higher frequency with increased levels of sanitization and disinfection in guests' cabins with hospital grade disinfectants, including:  
• Twice daily wipe-down of guest cabins and guest cabin corridors.  
• Fogging of vacant guest cabins and guest cabin corridors.



Clean and disinfect guest bathrooms with heavy duty alkaline bathroom cleaner and disinfectant.



Timely removal of food items from cabins to prevent spoilage and cultivation of microorganisms and bacteria.



Common public areas will be sanitized from once daily to 2 - 4 times daily and frequent touchpoints such as handrails, lift buttons, table-tops, door handles etc. will be sterilized every hour or less during peak hours (Embarkation & Disembarkation time, meal periods).



Frequent usage of heavy-duty neutral PH floor-cleaning agent to disinfect all floor areas of the ship.



Sanitizer dispensers available at various public areas with crew members stationed at key onboard venues to provide hand sanitation.



F&B restaurants / bar areas, including galleys, will be cleaned and sanitized 3 times daily, during and after service.



Guests are encouraged to wash hands before entry and use sanitizer dispensers available at F&B outlet entrances/exits.



Guests will be seated in maximum group of 5. Disposable cutlery will be provided, upon request.



All recreational equipment will be disinfected every 2 hours before guest usage.



On board venues operating at reduced capacity to provide ample space.



Sanitizer dispensers will be readily available at various venues including entertainment venue entrances/exits.



Timely housekeeping cabin turnover; bedsheets and linens professionally cleaned and disinfected at high temperatures.



Injection of diluted cleaning solution into drains to avoid clogged pipes and prevent bacterial growth.



In case of sickness, thorough cleaning and disinfection with hospital grade disinfectant and fogging of the cabin afterward.



Self-service at F&B buffet restaurants will be suspended. All food & beverages will be served to guests by crew members wearing face masks & disposable gloves.



Culinary use of wild animals and related products are strictly prohibited.



Stringent procurement guidelines will be enforced and product sourcing from highly affected regions will be strictly prohibited.



Spa & Gym facilities will be sanitized prior to and after usage by guests.